Mobile Phone Strategy

Frequently asked questions

Whitburn Academy

WHY IT MATTERS

The strategy protects learning time, supports wellbeing and face-to-face interaction, and promotes positive relationships across Whitburn Academy.

The basics: your questions answered

Q1 What happens in lessons?

Phones are silent or switched off, in a bag or classroom phone holder, and out of pockets. Retrieve them only when instructed.

Q2 Can pupils use phones at break?

Yes. Phone use is permitted at break and lunch, subject to safety, privacy, respectful behaviour and the orderly running of the school.

Q3 Can pupils use phones between classes?

No. Phones are not used while moving between classes or queueing for toilets, so everyone can move quickly and safely.

Q4 How should parents contact pupils?

Please contact the school office. Do not call or message pupils directly during the school day. The office will help with urgent contact.

Q5 How can a pupil contact home?

Pupil Support or the school office will help. Pupils should not contact home directly during the school day.

Q6 Are there agreed exceptions?

Yes, for medical reasons, additional support needs or safeguarding arrangements. They must be authorised and shared with relevant staff.

Thank you for supporting uninterrupted learning