

# Families and Young People Advice Service – FYPAS



Hello, my name is Jacqui and I am the School Campaign Development Officer at Whitburn Academy. My role is to deliver a specialist income maximisation service for children and families who are experiencing financial hardship to support them to be more financially resilient.

Some of the things I can provide advice or support on:

- ✓ Advice on which benefits you may be entitled to and support to claim them if required.
- ✓ Support to appeal benefit decisions or to ask for a decision to be reconsidered.
- ✓ Check to make sure your household income is maximised and help you claim any top up entitlement you may have.
- ✓ Information provided on any grants available, referrals and support to claim.
- ✓ Help with claiming support for the cost of the school day – Free School Meals, School Clothing Grants, School Clothing Bank referrals, EMA's (Education Maintenance Allowance).
- ✓ Assistance with Mandatory Reconsiderations and Appeals for when disability benefits have been refused or you feel your current award is not correct.

If you are struggling with your Money, Benefits or Debt please get in touch to see how I can help.

**Please call or email me using the details below and I will get back to you – Remember to mention Jacqui or Whitburn Academy to ensure your enquiry is allocated correctly.**

[FYPAS@westlothian.gov.uk](mailto:FYPAS@westlothian.gov.uk)

01506 283 000 opt 4

Face 2 Face appointments will also be available in school soon.

